

## New Hampshire CCBHC -Certified Community Behavioral Health Clinics

**Overview and Updates for 2025** 

12/9/2025



Division for Behavioral Health



### Welcome, let's get to know each other...



Turn to a neighbor Introduce yourself

Share what interested you in joining this session today

# Agenda

- •A review of the present Behavioral Health Care System
- Defining the Certified Community Behavioral Health Clinic (CCBHC) model
- Gaining an understanding of the CCBHC Medicaid
   Demonstration
- Looking ahead at how CCBHC is evolving in New Hampshire

# The NH Behavioral Health Care System

A Review of Existing Models
12/9/2025



### **History of NH Community Mental Health Centers**

A national mental health program to inaugurate "a wholly new emphasis and approach to care for the mentally ill" (John. F Kennedy 1963)

**New philosophy**: "a patient should remain with his family and his community to the maximum extent possible in order to avoid alienation and dehabilitation..."

750 CMHCs established across the country – expansion and then contraction

"Trans-institutionalization" with incarceration and homelessness

• 15% men, 31% women in jails & prisons have a severe, chronic mental illness

### The Community Mental Health System in NH

10 CMHCs that cover all regions of the state

- Over 20,000 adults and children served each year
- Focus on disabling mental health conditions (Serious Mental Illness (SMI)

Comprehensive array of community-based services

- case management, counseling,
- peer support services, medication management,
- crisis services, early intervention services, and
- any number of evidence-based practices such as: Assertive
- Community Treatment, Supported Employment, and Supported
- Housing

As the population has increased, access has decreased





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### **History of NH's Substance Use Treatment and Prevention**

# The treatment system in NH supports a continuum of Care Model including:

- Prevention and Early Intervention
- Treatment
- Recovery Support Services

Recovery Health Supports Promotion Person Family Prevention Treatment Community Identification & Intervention

https://www.dhhs.nh.gov/programs-services/healthcare/recovery-support-services



### **Current Challenges:**

- Lack of integration between mental health, substance use and physical health services
- Historically, separate federal funding streams
- Funding did not keep up with inflation and population expansion
- Staff vacancies and turnover have escalated
- Regional challenges in access to care and long wait times for mental health and substance use services



LACK OF INTEGRATION

### What is your lens?



#### How does this sit with you...

What do you think the individual experience is like?

Take the next 2 minutes to talk to another neighbor about how you see the current system functioning for the individuals seeking help.

# Potential Solution: The Certified Community Behavioral Health Clinic (CCBHC) Model



What is CCBHC?

12/9/2025

#### What is a CCBHC?

**CCBHC** is a model defined by the Centers for Medicare and Medicaid Services (CMS), for providing behavioral healthcare services.

The model identifies **Behavioral Health** as both mental health and substance use disorder treatment.

Program directed by federal CMS, implemented by states for their **Medicaid beneficiaries.** 



# Comparing Community Mental Health Centers (CMHCs) to Certified Community Behavioral Health Centers (CCBHCs)

#### **How NH CMHCs Operate**

- Focus on services for people with disabling mental health condition
- Rapid access not currently required/enforced
- Provide Key Evidence-based Practices (EBPs)
- Quality tracking not required
- Crisis and mobile crisis have been implemented

#### **CCBHC Requirements**

- Service for all Mental Health and Substance Use conditions
- Rapid, appropriate access based on urgency of need
- Provide key EBPs
- Standardized quality metrics (QM)
- Crisis services, including mobile crisis response

# Comparing Community Mental Health Centers (CMHCs) to Certified Community Behavioral Health Centers (CCBHCs)

#### Continued

#### **How NH CMHCs Operate**

- Targeted case management in CMHCs provides some referral and linkage but infrastructure not uniformly present
- Some provide co-located, integrated physical health care
- Substance use disorder (SUD) treatment provided to varying degrees, not uniformly present
- Current payment methodology may not sustain a robust workforce

#### **CCBHC Requirements**

- Expanded care coordination Can save 39K/year by reducing ED/inpatient care
- Health care screening, coordination and integration via formal partnerships and co-location
- SUD treatment and medication assisted treatment for opioid use disorder (OUD)
- Cost-associated payment methodology enables competitive salaries to overcome workforce shortage

#### The CCBHC Model

The model is comprised of 6 categories of Program Requirements.













#### **Staffing**

- Community Needs Assessment
- Stakeholder partnerships
- Workforce to meet the needs

# Availability & Accessibility of Services

- Timely access
- No refusal based on inability to pay or residence

#### Care Coordination

- Partner with other providers
- Support transitions
- Personcentered planning

### Scope of Services

9 required "core services"

## Quality and Reporting

- Specific data metrics
- Continuous quality improvement planning

#### Authority, Governance, Accreditation

- Provider status
- Include individuals with lived experience



# **Program Requirement 1**Staffing

# Regional community behavioral health needs assessment is conducted every 3 years to guide CCBHC activities

- Understanding regional needs
- Developing a staffing plan to meet the needs
- Implementing workforce strategies
- Building staff competencies including cultural and linguistic



# Program Requirement 2 Availability and Accessibility of Services



- Geographically-accessible
- Time-accessible
- Rapid Access: Timely Appointments
- 24/7 Crisis services
- Non-Refusal of services

# **Program Requirement 3**Care Coordination

Improve care transitions between organizations or levels of care to support people

- Coordination between physical and behavioral health, social services, etc.
  - Interdisciplinary treatment teams and planning
- Electronic Health Records
  - Population health management
  - Quality Improvement
  - Reduce disparities
- Track ED and inpatient admission/discharges
  - Transition protocols support people during transitions



### **Program Requirement 4**

Scope of Services





#### The 9 Core Services

 Provide directly or through a formal partnership





Psychiatric Rehabilitation Services











Targeted Case Management



# Program Requirement 4: Scope of Services EBPs are Required for all Individuals Accessing NH CCBHCs

#### **General EBPs**

(for people with SMI, SED, Substance Use Disorder [SUD], and Any Mental Illness [AMI])

Motivational Interviewing (MI) counseling

Exploring ambivalence, enhancing commitment, and supporting autonomy to change behavior to feel better.

Cognitive Behavioral Therapy (CBT) for mental illnesses and SUD

Identifying and changing specific thought processes and behavioral patterns to improve behavioral health.

Trauma-Focused CBT for individuals impacted by trauma (TF-CBT)

Counseling tailored for individuals with emotional problems related to traumatic life events.

# Program Requirement 4: Scope of Services EBPs are Required for all Individuals Accessing NH CCBHCs – Continued

#### **General EBPs**

(for people with SMI, SED, Substance Use Disorder [SUD], and Any Mental Illness [AMI])

Evidence-based pharmacotherapy, evaluation, and management

Prescription and monitoring of medications while assessing for improvement as well as medication-related problems.

**Peer and Family Support Service** 

Sharing and therapeutic support by a person in recovery with lived experience of mental illness or substance use.

# **Program Requirement 4: Scope of Services**Adult Specific EBPs Required for NH CCBHCs

#### **EBPs for Adults with SMI**

## **Assertive Community Treatment (ACT)**

A multidisciplinary team delivers comprehensive, intensive, and proactive rehabilitation services at home & community settings.

# Individual Placement & Support Supported Employment (IPS-SE)

Vocational supports integrated with BH services, including rapid job search based on individual preference.

# Illness Management and Recovery (IMR), including EIMR

A structured, individualized, educational approach to increase knowledge about mental illness and substance use, coping skills, social support, and relapse prevention.

# Critical Time Intervention (CTI) for AMI and SMI

A time-limited service to support individuals transitioning to community living with coaching and support during critical periods.

### **Program Requirement 4: Scope of Services** Child Specific EBPs Required for NH CCBHCs

#### **EBPs for Children/Youth**

**Children (MATCH)** conduct problems. for SED

**Modular Approach** Flexible, modular treatments based on CBT principles for **to Therapy for** children with anxiety, depression, trauma, ADHD and/or

7 Challenges for youth with AMI, SED, and SUD

A counseling model aimed at decreasing substance use and improving mental health, relationships, and self-awareness.

**Child-Parent** SED

An intensive therapy model helping parents create a safe, **Psychotherapy for** consistent relationship with their children by increasing their understanding of children's experiences and needs.

# Program Requirement 5 Quality and Reporting

Data collection, reporting, and tracking

- 5 Clinic-reported measures
- 13 State-reported measures

#### Continuous Quality Improvement

- Address quality of care and patient safety
- Document efforts and effectiveness
- Specific plans to track/address deaths by suicide and 30-day psych readmissions



# **Program Requirement 6**Organization Authority, Governance, and Accreditation

Organization meets status and accreditation requirements.



### **CCBHC Board is representative of the Service Area**

- •51+% consumers/people in recovery/family members and
- •<50% employed in health care

OR

**CCBHC develops another advisory structure** to provide meaningful input from people with lived experience

### **Cost-Based Payment System**

- Organization receives a clinic-specific, per-person, day rate payment for providing any CCBHC service.
- Payment is calculated on each CCBHCs estimated and actual cost of delivering care.
- The day rate is an average of what the cost would be over the year for all CCBHC activities.



### What to Expect?

# What do you know, or theorize, are impacts of implementing CCBHC?

Raise your hand to share an expectation of CCBHC implementation



### **Impacts of CCBHCs**

States that conducted early CCBHC demonstrations reported the below findings.

OK

18-47% reduction in ED utilization

20-69% reduction in inpatient utilization

NY

46% reduction in ED utilization

54% reduction in inpatient utilization → 27% reduction in cost

MO

Reduced readmission among 76% of clients

MI

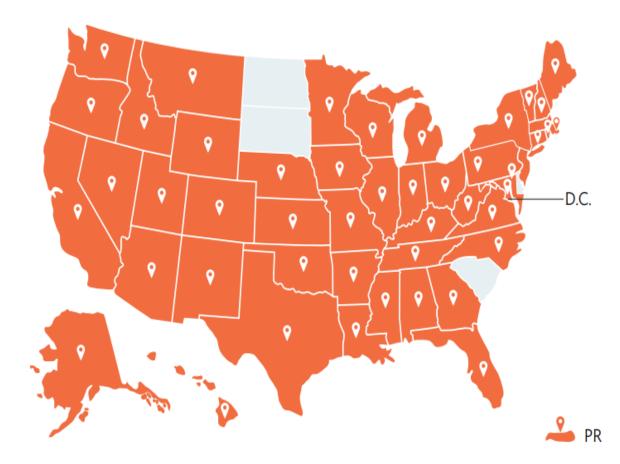
Improved rate of follow up after hospitalization for mental illness

### **Impacts of CCBHCs**

#### The 2024 National Council for Mental Wellbeing - CCBHC Impact Report

 495 CCBHCs in 46 States (plus Washington DC and Puerto Rico)

Operate over600 CCBHC programs





#### **Expanding Timely Access to Needed Behavioral Health Care**

- Today, CCBHCs serve an estimated 3 million people, representing continued yearly growth since the inception of the model.
- Access gains were particularly pronounced among state-supported CCBHCs, which expanded their number of people served by an average of 33%.
- The most commonly reported access expansions were among children/youth, uninsured people and those without a prior source of outpatient care.



#### **Expanding Access to Substance Use Care**

CCBHCs are addressing the nation's opioid crisis and surging demand for substance use care by expanding access to a wide range of services, such as medication-assisted treatment (MAT).

- 87% of CCBHCs offer one or more forms of MAT for opioid use disorder, compared to 64% of substance use treatment facilities nationwide.
- **68%** of CCBHCs reported that their number of clients engaged in MAT for opioid use disorder has increased since becoming a CCBHC.



#### **Investing in the Workforce**

The CCBHC model is alleviating the impact of the behavioral health workforce shortage by enabling clinics to increase hiring.

- CCBHCs hired 11,292 new staff positions, or a median of 15 new positions per clinic.
- Hiring was greatest among state-supported CCBHCs, which reported a median of 22 new positions per clinic.
- Licensed clinicians, peer support specialists, care coordinators and nurses were among the most commonly hired staff.



#### **Coordination and Integration with Primary Care**

CCBHCs work closely with primary care partners, using multiple strategies to coordinate and integrate care — with the result that access to primary care is increasing among individuals served.

- Half of CCBHCs exceed minimum requirements by making comprehensive primary care available on-site.
- **76%** of CCBHCs reported that referrals to primary care have increased since becoming a CCBHC.

# National CCBHC Medicaid Demonstration

What Does a Demonstration Do?

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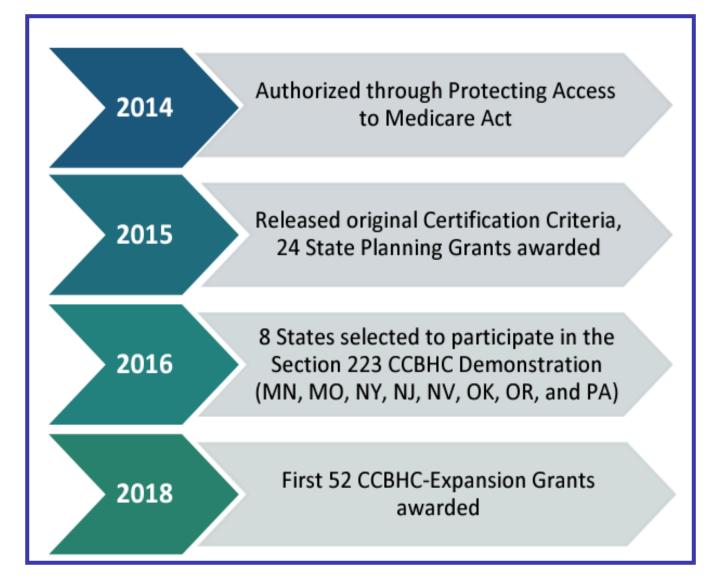


#### What is the National CCBHC Demonstration?

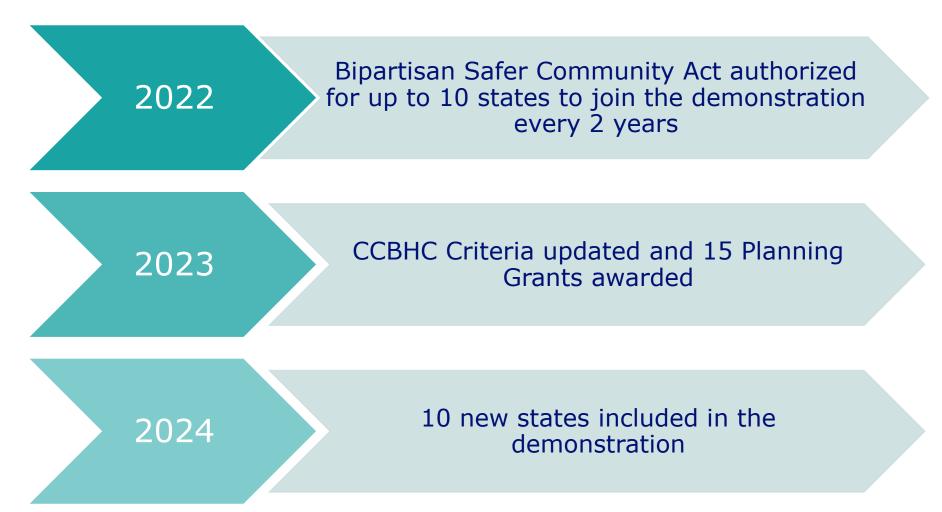
#### Partnership between states and:

- Substance Abuse and Mental Health Services Administration (SAMHSA)
- Centers for Medicaid and Medicare Services (CMS)
- Office of the Assistant Secretary for Planning and Evaluation (ASPE)

With the goal of improving the behavioral health of Americans



#### What is the National CCBHC Demonstration?



Reports available at:

https://www.samhsa.gov/communities/certified-community-behavioral-health-clinics/evaluations-reports



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#### What is the National CCBHC Demonstration?

#### Implementation and Evaluation

Collection of data fuels quality and informs the national evaluation

The HHS Secretary submits an annual report to congress with assessments of:

- Access to community-based mental health services
- Quality and scope of services provided by CCBHCs
- Impact of the demonstration programs on the federal and state costs of a full range of mental health services

#### Reports available at:

https://www.samhsa.gov/communities/certified-community-behavioral-health-clinics/evaluations-reports



# **New Hampshire CCBHC Program: Current and Future**

- 2022 Began exploring the CCBHC model
- 2023-25 Planning Grant to develop CCBHC capacity, culminated in application to join the National Demonstration
- May 2024 2 clinics became fully certified NH CCBHCs
- January 2025 2 CCBHCs went live
- July 2025 third CCBHC fully certified and went live
- Ongoing NH is exploring interest and capacity for additional NH CCBHCs to be added during the Demonstration

# NH's Entry into the National CCBHC Demonstration

- One of 10 states, including VT, Maine and others
- June 2024 through December 2028
  - Use a Prospective Payment System for CCBHC services
    - Cost-based payment model, single payment per day of service
    - Enhanced federal dollars for CCBHC service payments
  - Monitor and report on access and service quality

"Certified Community Behavioral Health Clinics have significantly improved behavioral health treatment in our country, and *<are expected to>* expand and improve access to equitable, quality care for Americans...."

- HHS Sec. Xavier Becerra on announcement of the Demonstration awards

#### What the Demonstration Means for NH

### Test your knowledge!

Which items below are applicable to the CCBHC Demonstration?



- Requires more coordination of care
- Requires tracking CCBHC quality measures
- Provides grant funding for state level staffing
- Requires use of cost-based payment system (PPS)
- Draws down enhanced Medicaid Federal Match
- Provides grant funding for CCBHCs

### What the Demonstration Does and Doesn't Mean for NH

#### Does...

- More coordination and access
- Use the Medicaid cost-based payment system (PPS)
- Enhanced Medicaid service payment Federal Match in some areas
- Require CCBHC quality measures from clinics and state

#### **Does Not...**

- No grant funding for CCBHCs
- No grant funding for state level staffing

# **Meeting National Demonstration Expectations**Data and Evaluation

# NH's Department of Health and Human Services will help CMS evaluate the CCBHC program

- Implement plan described in Section E of state's application to collect, document, track, and analyze data
- Provide information to the national evaluation team regarding implementation and progress
- Make payment claims, encounter and other data available
- Submit yearly cost reports from CCBHCs



## **DHHS Data Reporting Under the Demonstration**

#### • The State will:

- Report measures to national evaluators each year
- Provide Medicaid claims and encounter data and outcome measures each year
- Submit data via the national system to support claiming for enhanced federal match funds

#### List of quality measures

Table 7: State-Reported CCBHC Measures in NH

Measure and Abbreviation	Source*	Methodology
Patient Experience of Care Survey (PEC)	JSI SAMHSA survey will	Oversampling (300 at each CCBHC and 300 at
	be updated to align with	comparison clinics) will occur annually. See Section
	CCBHC Tech Specs	C.2.5 for the survey method.
Youth/Family Experience of Care Survey	JSI SAMHSA survey will	Oversampling (300 at each CCBHC and 300 at
(YFEC)	be updated to align with	comparison clinics) will occur annually. See Section
	CCBHC Tech Specs	C.2.5 for the survey method.
Antidepressant Medication Management	Member-level claims data	Reported by MMCOs per HEDIS specs annually.
(AMM-AD)		Attribution to CCBHC performed by NH via
		National Provider Identifier (NPI).
Use of Pharmacotherapy for Opioid Use	Member-level claims data	Reported by MMCOs per HEDIS specs annually.
Disorder (OUD-AD)		Attribution to CCBHC performed by NH via NPI.
Adherence to Antipsychotic Meds for	Member-level claims data	Reported by MMCOs per HEDIS specs annually.
Individuals with Schizophrenia (SAA-AD)		Attribution to CCBHC performed by NH via NPI.
Plan All-Cause Readmissions Rate (PCR-	Member-level claims data	Reported by MMCOs per HEDIS specs annually.
AD)		Attribution to CCBHC performed by NH via NPI.
Follow-Up Care for Children Prescribed	Member-level claims data	Reported by MMCOs per HEDIS specs annually.
ADHD Medication (ADD-CH)		Attribution to CCBHC performed by NH via NPI.
Hemoglobin A1c Control for Patients with	Oversampling of member-	Reported by MMCOs per HEDIS specs annually.
Diabetes (HBD-AD)	level clinical data	Attribution to CCBHC performed by NH via NPI.
Initiation and Engagement of Alcohol and	Member-level claims data	Reported by MMCOs per HEDIS specs annually.
Other Drug Dependence Treatment (IET-		Attribution to CCBHC performed by NH via NPI.
AD)		
Follow-Up After Hospitalization for Mental	Member-level claims data	Reported by MMCOs per HEDIS specs annually.
Illness (FUH-CH, FUH-AD)		Attribution to CCBHC performed by NH via NPI.
Follow-Up After Emergency Department	Member-level claims data	Reported by MMCOs per HEDIS specs annually.
Visit for Mental Illness (FUM-AD, FUM-		Attribution to CCBHC performed by N via NPI.
CH)		
Follow-Up After Emergency Department	Member-level claims data	Reported by MMCOs per HEDIS specs annually.
Visit for Alcohol and Other Drug		Attribution to CCBHC performed by NH via NPI.
Dependence (FUA-AD, FUA-CH)		
Use of First-Line Psychosocial Care for	Member-level claims data	Reported by MMCOs per HEDIS specs annually.
Children and Adolescents on		Attribution to CCBHC performed by NH via NPI.
Antipsychotics (APP-CH)		
Metabolic Monitoring for Children and	Member-level claims data	Reported by MMCOs per HEDIS specs annually.
Adolescents on Antipsychotics (APM-CH)		Attribution to CCBHC performed by NH via NPI.
Note: PEC, YEEC, and HBD-AD utilize sampling	other measures utilize applicable	a population per the Technical Specifications

Note: PEC, YFEC, and HBD-AD utilize sampling; other measures utilize applicable population per the Technical Specification

# **Projected Impacts**

Improve access to quality behavioral health (BH) services for Medicaid eligible individuals

mpacts

Maintain Medicaid costs via reductions in acute care

Expand quality services for:

Substance use disorders

Mental health conditions

Increase by 25% in CCHBC regions

Estimated to serve 2,594 more people in the initial 3 CCBHC regions Increased access, quality coordination and physical health care screening at CCBHCs

Reduced need for emergency department visits and hospitalizations

Increased satisfaction for individuals receiving services

# CCBHC in New Hampshire

How is CCBHC being implemented in the Granite State?



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# What is DHHS' Role in Certifying a CCBHC?



The Bureau of Mental Health Services (BMHS) has developed a certification process for CCBHC Model.



BMHS collects applications for a facilitated review of infrastructure and operations.



BMHS utilizes a review tool based on SAMHSA's CCBHC criteria checklist.

# **NH Certification Requires Review of Each CCBHC Criteria**

Within the 6 CCBHC Program Requirements, there are nearly 300 discrete criteria

- Program Requirement 1: Staffing 59
- Program Requirement 2: Access and Accessibility 36
- Program Requirement 3: Care Coordination- 50
- Program Requirement 4: CCBHC Scope of Services 110
- Program Requirement 5: Quality and Other Data Reporting 28
- Program Requirement 6: Organizational Authority, Governance and Accreditation- 11



# What NH-Specific CCBHC Criteria has DHHS Implemented?

The model allows state customization in several of the criteria. NH specified the following requirements in addition to the baseline requirements of the national model:

Program Requirement	NH-Specific Additional Requirements
1: Staffing	Engagement and support services via peer providers
4: Scope of Services	Provide all NH-required Evidence-Based Practices (EBPs)
	Provide targeted case management for people with disabling mental health conditions

# What NH-Specific CCBHC Criteria has DHHS Implemented? Continued

The model allows state customization in several of the criteria. NH specified the following requirements in addition to the baseline requirements of the national model:

Program Requirement	NH-Specific Additional Requirements
5: Quality and Other Reporting	Report on 5 CCBHC quality measures
6: Organizational Authority, Governance, and Accreditation	Adhere to NH Community Mental Health Program accreditation, certification, and licensing requirements

### **How Can CCBHC Compliance be Measured?**

### Pass the basket and take a bag

Consider the criteria – What marks compliance?

(Chocolate to help spark cognition!)



# **Certification Process of Information Gathering** 30—45 Day

Application Received and Validated Virtual
Meeting
for Gathering
any
Additional
Information

Virtual Tour of EMR Data Capacities













Desk Review of Documentation for Each Criteria

Submit Cost Report

Site Visit and Meeting with Management Team

# New Hampshire Certified Community Behavioral Health Clinic (CCBHC) Application

- Each criteria requires evidence of compliance
- CCBHC application form identifies what evidence needs to be submitted and provides an example
- Notes when state uses existing evidence

#### **Example of Certification item**

Line	Criterion	Suggested Evidence	Submitted Document Title(s) (Note by the file name/document title consistent with Suggested Evidence in so far as possible)	Explanation (Identify supporting text is in subsection X/ paragraph X/line X etc., or a narrative description)		
1.a.1 Needs Assessment and Staffing Plan						
1 1.a.1	The CCBHC has completed a community needs assessment. The community needs assessment includes the following components (in section 2 below):	1- CCBHC CNA (including multiple separate "segments" i.e. regional CNAs and other sources of inputs as described below) with 80% of the following criterion lines under the 1.a.1 heading receiving a full score (minus those that are not applicable) is necessary to receive a full score  OR  Approval from SAMHSA on CNA.				

#### The NH CCBHC Certification Process

- Example of summary scores from certification tool
- Each program
   requirement
   area is weighted
   equally

TOTAL SCORE FOR CCBHC APPLIC			
	Total Points	Total Points	% of points
PROGRAM REQUIREMENT	Available	Awarded	awarded
#1: STAFFING	16.7	14.2	85%
#2: AVAILABILITY AND ACCESIBILITY OF SERVICES	16.7	13.2	79%
# 3: CARE COORDINATION	16.7	14.3	86%
# 4: SCOPE OF SERVICES	16.7	13.1	79%
# 5: QUALITY AND OTHER REPORTING	16.7	15.1	90%
# 6: ORGANIZATIONAL AUTHORITY, GOVERNANCE,	16.7	16.7	
AND ACCREDITATION			100%
TOTAL	100.0	86.6	87%

Please find additional information in the New Hampshire Certified Community Behavioral Health Clinic Certification Guide available at the following link:

https://www.dhhs.nh.gov/sites/g/files/ehbemt476/files/documents2/nh-ccbhc-ertification-guide.pdf

# **Certification Determination Completion and Finalization**

Report Drafted and Outcome Presented

Period for Applicant Actions to Meet Significant Compliance (if needed)

Full Certification Granted











Data Proxy Submission Completed Collaboration to Meet Cost Report Audit Questions

## **Meeting CCBHC Data Reporting Requirements**



After the certification review is completed, CMHCs will submit a proxy data report using the CMS- SAMHSA data reporting template.

The template is available at <a href="https://www.samhsa.gov/communities/certified-community-behavioral-health-clinics/guidance-and-webinars/data-reporting-templates-disclaimers">https://www.samhsa.gov/communities/certified-community-behavioral-health-clinics/guidance-and-webinars/data-reporting-templates-disclaimers</a>



BMHS and the Bureau of Program Quality will work with the CMHC to ensure data processes and validity are ready for implementation.



Data reporting validation will cover CCBHC **Clinic-collected** measures. CCBHCs will also ensure appropriate data/claims are created to support state-collected measures.

### **Clinic-Collected Quality Measures**

- The CCBHC measures are defined in the Technical Specifications and Resource Manual
- CCBHC reported measures:
  - 1. Time to Services
  - 2. Depression Remission at 12 months
  - 3. Unhealthy Alcohol Use: Screening and Brief Counseling
  - 4. Screening for Clinical Depression and Follow-Up Plan (adult and child)
  - 5. Screening for social drivers of health
  - 6. Controlling high blood pressure (Optional and required by NH)
- CCBHCs will use measures to improve quality

# CCBHC Payment Model

Clinic-Specific Prospective Payment System (PPS)

December 9, 2025



# **Clinic-Specific PPS Rate Development**

### NH is utilizing the PPS-3:

"daily rate" + separate "special crisis daily rate"

Special crisis daily rate will be applied for mobile crisis services

No special population modifiers, no outliers \*

The PPS only applies to individuals who are Medicaid beneficiaries

Optional Quality Bonus
Payment to reward quality
planned

\* All individuals who seek services at a CCBHC who are Medicaid beneficiaries will receive the same rate regardless of diagnosis or CMHC eligibility

# Prospective Payment System Infrastructure Clinic-Specific PPS Rate Development

A clinic-specific PPS rate is set using the CMS cost report template:

- Organization creates CCBHC Implementation Plan, including a Staffing Plan is developed to meet identified community needs and CCBHC requirements.
- Anticipated Costs are determined all staff costs and all indirect costs.
- All yearly visits and costs are determined (Direct, Indirect costs).
- The Medicaid CCBHC Cost Report Template is completed and audited.
- Template creates each clinic-specific PPS-3 rate (costs divided by visits).
- "Rebasing" (updating the rate) is completed after the first or second year and at least every 3 years thereafter to better match true costs of care delivery.

See additional information in the CCBHC Cost Report Instructions posted at:

https://www.dhhs.nh.gov/sites/g/files/ehbemt476/files/documents2/ccbhc-cost-rpt-instr.pdf



### **PPS Payments Implementation and Subsequent Cost Reports**

See the Cost Report posted at: https://www.dhhs.nh.gov/sites/g/files/ehbemt476/files/documents2/nh-ccbhc-cost-rpt.xlsx



First implementation Calendar year PPS will be based on initial cost report-based rate.



CCBHCs will provide a cost report to DHHS at the end of each calendar year, as required by CMS (Due by March 1st).



The second implementation year, PPS will be the same as first with an increase based on MEI (Medicare Economic Index).



The third implementation year, the PPS will be rebased to the cost report from year 2.

### **General CCBHC Billing Ground Rules**

- Daily Medicaid CCBHC rate At least one CCBHC billable service must be provided on a date of service before a claim can be submitted to Medicaid or the Managed Care Company.
- Care Coordination (not TCM) costs are included in cost report and built into PPS payment. No daily visits are attributed to coordination in the Cost Report.
- **Co-Insurance** (with Medicare or other) Primary payers must be billed first. The Medicaid claim covering remainder of PPS must display the payments received.
- Coordination of benefits is required.
  - **Exceptions:** Targeted case management, functional support services, and for Medicaid-Medicare Duals services statutorily excluded from Medicare coverage.

Providers must maintain their pattern of service delivery used in formulating their PPS Rate.

## **Summary and Questions/Discussion**

- ✓ CCBHC is a comprehensive model of care
- ✓ Defined by congress and implemented in partnership between the federal government, states and organizations
- ✓ CCBHCs are expected to expand access to services and to improve quality
- ✓ CCBHCs are certified by states based on published criteria
- ✓ CCBHCs receive payments based on cost of delivering care
- ✓ CCBHCs monitor and improve quality







# Thank you! Questions and Discussion.

#### **Contact us:**

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Division for Behavioral Health



# Discussion – your comments and questions

Reactions to today's presentation?

 What can help granite staters with their mental health and substance use-related needs?

 What is the greatest service need in your region and why?