







Role of Medications

Antipsychotics may reduce, quiet, or stop voices
AND

there are also many other strategies to manage voices.



Common Conceptions



I believe that those who hear voices must do what the voices tell them to do.



A Word about Stigma

Many people suffer from mental illness and don't "act" on symptoms.

Not all voice hearers experience "command hallucinations"



Common Conceptions



People who hear voices understand that this is what's happening.



Anosognosia

- According to NAMI, Anosognosia is an impaired awareness of one's illness, caused by damage to specific parts of the brain
 - When the frontal lobe isn't fully operating, organizing new information and developing a revised narrative becomes difficult.

 Most often seen in people with schizophrenia and bipolar disorder (as well as diseases like dementia).
- From the Greek meaning "to not know a disease"



Anosognosia continued

- Can make treatment more difficult, leading to conflict with others if not understood.
- Common reason for stopping medications and avoiding treatment.
- Typical to have variations in awareness.
- Anosognosia is NOT the same thing as denial.



Common Conceptions



If someone hears voices, they must have a diagnosis of schizophrenia.



Reasons Why

- Mental illness
 - According to the Cleveland Clinic (2022), approximately
 - 75% of people with schizophrenia experience auditory hallucinations
 20-50% with bipolar; 40% with PTSD; 14% with an anxiety disorder; 10% with major depression
- Sleep deprivation
- Substance use
- Hearing impairments
- Neurological conditions



Common Conceptions

For some people, their voice hearing experiences are related to angels, past lives, chakra opening ancestral communications and other spiritual factors.





The Role of Spirituality

Voice hearers may:

- have experiences that reflect attributes of present or past relationships.
- understand their voices in spiritual or religious terms.
- find spirituality comforting in addressing distressing voices.

Voices and Spirituality (n.d.). Understanding Voices. Retrieved July 26, 2021, from



Common Conceptions



I believe that voice hearers can negotiate the relationships they have with their voices.



Owning Our Experiences

We can learn to navigate and own our experiences and/or responses to them.



Common Conceptions



I believe there are some cultures where it would NOT be unusual or undesirable to hear voices.



WESTBRIDGE Voices Shaped by Culture

- Stanford research by anthropologist Tanya Luhrmann found:

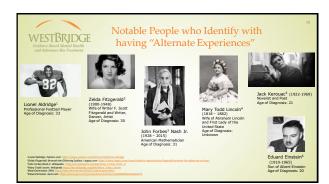
 - Voice-hearing experiences are influenced by one's social and cultural environment.
 Among cultures sampled, there were similarities of reporting good and bad voices.
 - Experienced differently! African and Indian cultures described as predominantly positive and more comfortable interpreting their voices. In the United States, viewed as an intrusion and "sick condition". (Parker, 2014)



Common Conceptions

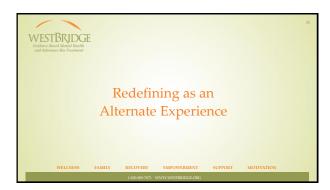


I believe that there are many famous people who have voice hearing experiences.





According to the National Institute of Mental Health, psychosis is defined as: "conditions that affect the mind, where there has been some loss of contact with reality. When someone becomes ill in this way it is called a psychotic episode. During a period of psychosis, a person's thoughts and perceptions are disturbed and the individual may have difficulty understanding what is real and what is not. Symptoms of psychosis include delusions (false beliefs) and hallucinations (seeing or hearing things that others do not see or hear). Other symptoms include incoherent or nonsense speech, and behavior that is inappropriate for the situation. A person in a psychotic episode may also experience depression, anxiety, sleep problems, social withdrawal, lack of motivation, and difficulty functioning overall." What is psychosis? (n.d.). National Institute of Mental Health. Retrieved July 19, 2021, from https://www.nimht.nih.gov/health/topics/schuzophrenia/raise/what-ie-psychosis





WESTBRIDGE What is an Alternate Experience?

- Any experience someone has when they hear, see, or sense something someone around them doesn't.
 - These experiences can include all five senses: hearing, sight, smell, taste and touch.



- For some, this experience can be reassuring, for others, it can be confusing or frightening and cause distress.
 - Usually when the experiences are new altogether, the person can be overwhelmed



Hearing Voices

- Voices can vary in intensity and volume: shouting, whispers, clear or muffled.
- They can speak in sentences or say single words.
- The voices can be male, female, old or young.
- Sometimes they have names but not always.
- People can hear other types of sounds like knocking, crying or music.

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Seeing Visions

- Some people see things that others don't.
- These visions can be very clear and realistic, but they also can be fuzzy shapes, shadows and beams of light.
- Sometimes, it can seem as if people or objects around you are changing shapes.
- As with voices, these visions can be reassuring, funny, frightening or distracting.





Smelling

- People can smell things that remind them of their past.
- This can be something nice, like a favorite food or a friend's perfume.
 Sometimes it can remind someone of a traumatic experience, like smelling smoke when anxious, reminding someone of a fire that burned down their house when they were younger, which could be frieldening.
- Sometimes the smell won't be linked to a memory but still be distressing.



Taste

- This experience is particularly difficult because you can't know if you are tasting something others can't.
- Some people can get a strong bitter taste in their food or drink and can start worrying that there is something wrong with it.
- Others may taste things when they are not eating or drinking.
- They can taste something pleasant (like chocolate or their favorite food) or something they dislike (something bitter).



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Touch

- People can feel something on their skin that isn't there.
- They can feel something crawling on them or something tickling them.
- Some can feel something under their skin which can lead them to feeling uneasy about their body.
- Understandably these experiences can be very confusing and frightening.
- shoulder.



Or someone can feel reassured by a comforting hand on their



Any Combination

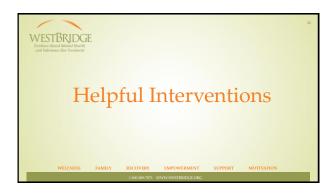
- While many may experience one of these senses, many have a
- They could have a strange taste before seeing a vision or feel and see something on their skin that isn't there.

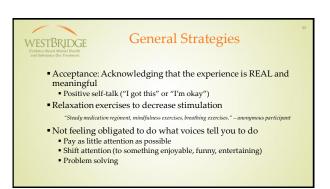


The Alternate Experience

- These are only a sample of the wide range of what some might experience.
- Remember, for the person experiencing these voices or visions they can be negative, positive, or anywhere in
- Remaining calm in the moment and showing interest in what the individual is going through is a good way to support that person in the moment.





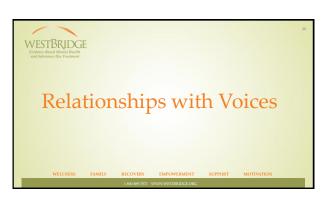




General Strategies continued

- Exercise to increase stimulation or address negative symptoms "Exercise, grounding techniques, music." – anonymous participant
- Talking with people:
 - Particularly those who have similar experiences and who have learned to manage and integrate it
 - In a safe (judgement free, non fear-based, non-pathologizing) place
 - place
 Initiating conversation with people about another topic altogether
 - Seeking out the opinions of others you trust (sometimes referred to as "reality testing")







Creating a Relationship with our Voices

- Talking back to the voices
- Making appointments with the voices
- Compromising with the voices (Half-way attempts to
- Attending to the voices (What are they asking for and why)
- Standing up to your voices (if not comfortable, not feeling obligated to do what your voices tell you)



Supporting the Relationship (Aka Voice Mapping)

- Asking Questions:
 - How many voices do you hear?What do your voices say?

 - Are they present when you feel certain emotions?
 Are you able to converse with your voices?

 - Who or what do YOU think your voices might be?
 - Is there a time of day you might hear your voices more?



Voice Mapping continued

- Asking Questions:
 - How old does the voice sound?
 - Is there a particular gender?
 - How does the voice speak to you (yelling, whisper)?
 What are their values?

 - When did the voice first speak to you?What was happening in your life at that time?What could be significant life events?

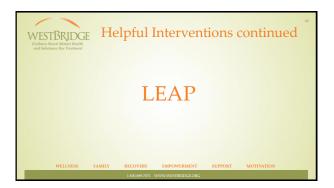
Good for clinician or participant (client)

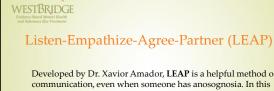


Owning your Voices

- Once we have learned to navigate our experiences and create a relationship with them we learn to manage and deal with them
- When this happens:

They are ready to OWN their experiences!!





Developed by Dr. Xavior Amador, LEAP is a helpful method of

communication, even when someone has anosognosia. In this instance, set aside any goals of helping someone to accept they might have an illness and focus on staying in the conversation!

Amador, X. (2020), I Am Not Sick, I Don't Need Help! How to Help Someone Accept Treatment - 20th Anniversary Edition (20th Anniversary Edition), Vida Press.



The "LEAP" Method

Listen

- Reflective listening without commenting, disagreeing, or arguing.
- After you think you understand, reflect back in your own words your understanding of what you heard.
- When successful, resistance to talking often lessens and you begin to gain an understanding of the participants experience.



The "LEAP" Method

Empathize

- When and how to express empathy. "If you want someone to seriously consider your point of view, be certain he feels you have seriously considered his." (Amador, 2012, p. 67)
- Empathize with any feelings connected to alternate experiences (i.e. anger, elation, fear, worry, etc.)
- Empathizing with how one feels is not the same as agreeing a belief is true.



The "LEAP" Method

Agree

- Find common ground it always exists!
- Look for motivation the participant has to change, if relevant (i.e. "get a job" or "complete residential treatment")
- Make observations together and ask questions. "What led you to completing your last residential program?"



The "LEAP" Method

Partner

- Form a partnership! Achieve shared goals!
- Once you agree on goals (like completing residential treatment), you can collaborate together.





VCVC

- According to Western Massachusetts Recovery Learning Community (2019), Validation, Curiosity, Vulnerability, Community is:
 - A basic formula to be present and offer support to others
 - Non-linear, meaning you can jump between what make sense in the conversation

 - ➤ Remember following any formula doesn't mean you get everything "right" or that there is never a disconnect in the connection ➤ Also, the goal isn't to have someone move through their distress by the end of the interaction but to have them feel seen and heard

Western Mass RLC is now Wildflower Alliance, rebranded in 2020: https://wildfloweralliance.



VCVC-Validation Examples

- It makes sense that...
- Thank you for trusting me to tell me about this...
- I'd be [angry, upset, frightened] too...
- It's so awful that happened...
- I'm sorry to hear...

Credited to: Wildflower Alliance: https://wildfloweralliance.org/



VCVC-Curiosity Examples

- What does it mean to you?
- What are you doing when you feel strong/energized?
- What might help you when...?
- What happened around the time you started feeling that way?
- What does that look like for you/in your life?

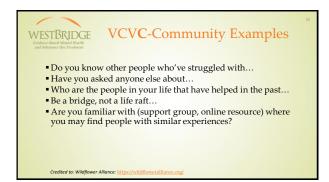
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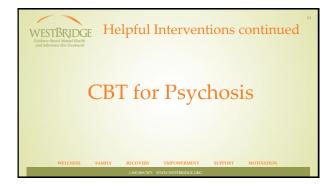


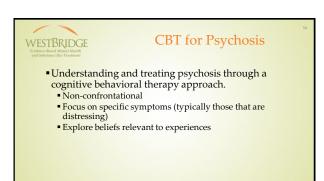
WESTBRIDGE VCVC-Vulnerability Examples

- When something like that happened to me...
- When I have felt really angry like that, I...
- I'm feeling afraid, but I want to be here with you...
- I just want to be upfront that these limits exist...

Credited to: Wildflower Alliance: https://wildfloweralliance.org/









CBT for Psychosis

- ■Therapeutic alliance
 - Agreement on goals

 - EmpathyPositive regard
 - Stages of change
 - Collaboration



CBT for Psychosis

- Psychoeducation

 - Symptoms and diagnosesCo-occurring disorders
 - Nature of recovery



CBT for Psychosis

- •Stress-vulnerability model
 - Protective & risk factors
 - Reoccurrence prevention, WRAP, or other self-management plans



CBT for Psychosis

- Coping with distressing symptoms
 - Breathing & relaxation
 - Thinking & feeling connection
 - Thought diary or analysis
 - Experiment record
 - Problem solving





The Alternate Experience Self-Help Group

- Credit to The Hearing Voices Network whose principles include:
 Moving away from diagnostic labels and leaning in to individual stories, personal life experiences, and cultural context.
 - The problem is not hearing voices itself, but rather the difficulty with
 - People who hear voices can cope with their experiences by owning and making meaning of their voices.
 - Dialogue with one's voices is encouraged AND can change the relationship one has with their voices.

Check it out at: https://www.hearingvoicesusa.org/



The Alternate Experience Self-Help Group

- Self-Help Meeting Format (similar to Alcoholic Anonymous) except solely focused on "Alternate Experiences".
- This is not just a place for those who hear voices; any experience that is usually viewed as unusual or odd are welcome.
- No judgment zone, participants can share anything without the fear of consequences (like being hospitalized) except for situations like self-harm or imminent risk.



The Alternate Experience Self-Help Group

- Supports healing and empowerment for individuals who have been impacted by life-interrupting challenges.
- An opportunity for individuals to come together, joined by shared goals and values that incorporate a fundamental belief that there are many ways to understand hearing voices, seeing things others do not see, and/or other unusual or commonly misunderstood experiences.



The Alternate Experience Self-Help Group

- This group is a place of trust, respect, equality, acceptance and mutuality. The group starts from a place of acknowledging three freedoms:
 - Freedom to interpret experiences in any way,
 - Freedom to challenge social norms, and
 - Freedom to talk about anything.



Conclusion

- "Everyone is different, everyone's relationship and status with their experiences are different, for them to know it is a struggle and its not easy living with 'Alternate Experiences"
- "What I would like clinicians to know about alternate experiences is that at
 their core they're the same as regular experiences. The experience is the
 same it just happens to be false. This produces a good deal of confusion,
 frustration and very unhelpful stigma. It is very difficult to explain to
 someone that you know something is false yet you feel compelled to
 warmend but if" respond to it.
- "Everyone is different, Experiences are different, individualize how you respond."

Additional References and Resources

Amador, X. (2020). I Am Not Sick, I Don't Need Help! How to Help Someone Accept Treatment - 20th Anniversary Edition (20th Anniversary Edition). Vida Press.

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Parker, C. (2014, July 16). Hallucinatory 'voices' shaped by local culture, Stanford anthropologist says. Stanford News. https://news.stanford.edu/2014/07/16/voices-culture-luhrmann-071614/

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