

Addressing Stigma in the Treatment Field; Bridging the Gap Between Non-Recovery and In-Recovery Treatment Providers

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Faculty Disclosures

- ▶ **Jim Gamache, MSW, LCSW, LICSW, LADC, MLADC, ICAADC**, has no financial relationships to disclose relating to the subject matter of this presentation.

Objectives

- ▶ Attendees will identify at least 3 key factors in the evolution of mental health and substance use treatment in the US
- ▶ Attendees will identify at least 3 key indicators that discrepancies and stigma exists between non-recovery and in-recovery staff
- ▶ Attendees will identify at least 3 strategies to raise awareness, decrease stigma and bridge the gap between non-recovery and in-recovery staff.

Agenda

- ▶ Review the evolution of Mental Health and Substance use treatment in the US.
- ▶ Compare and contrast the evolutionary differences between Mental Health and Substance use treatment.
- ▶ What are the signs your teams are experiencing internal discrepancies and stigma.
- ▶ What are the strategies to address the internal discrepancies and stigma.

Mental Health History

- ▶ Many people were incarcerated due to having a mental illness
- ▶ 1800's: Dorothea Dix begins a movement called "Moral Treatment"
- ▶ 1900's: Every state in the country had a hospital which due to cost states increased the size of the hospitals some with over 10,000 beds
- ▶ 1920's: Sterilization was introduced
- ▶ 1930's-1950's: Treatment interventions used were Insulin, Shock therapy, Lobotomies and Thorazine.
- ▶ 1950's: Experimental medications introduced to treat mood disorders with little success.
- ▶ 1950's-1960: Other types medications developed for the purpose of medication restraint

Mental Health History cont.

- ▶ 1963: Community Mental Health Act signed by President Kennedy
- ▶ 1970's: Deinstitutionalization occurs
- ▶ 1970's: Establishment of Community Mental Health Centers
- ▶ 1970's-1980's: Development of psychotropic medications that include antidepressants, antianxiety, stimulants, mood stabilizers and antipsychotic medications to treat symptoms "**not developed for medical restraint**". Newer ECT treatment interventions developed. Emphasis placed on hospitalization for stabilization.
- ▶ 1990's-2000's: Continued development of psychotropic medications. holistic approaches and non evasive medical treatment such as, light therapy, Biofeedback, Transcranial magnetic stimulation (TMS).

The field of Psychology's evolution

- ▶ Structuralism
- ▶ Functionalism
- ▶ Behaviorism
- ▶ Gestalt Psychology
- ▶ Psychoanalysis
- ▶ Humanistic Psychology
- ▶ Cognitive Psychology
- ▶ Diagnostic and Statistical Manual
- ▶ As a result of these influences over 70 different therapeutic approaches were developed

Substance Use Treatment History

- ▶ 1750-1800's: Alcoholic Mutual Aid societies "Native American communities"
- ▶ 1820's: Homes for the Fallen "Inebriated Homes"
- ▶ 1850's: NY State Inebriated Asylum "The first nationally monitored addiction treatment program; Dr Joseph Edward Turner"
- ▶ 1870's: Dr Leslie Keely overtime opens over 120 Keely Institutes in the US to treat alcoholism
- ▶ 1870-1900: Medications to treat Alcoholism & Addiction: Double Chloride of Gold, Cocaine, Morphine, Belladonna Elixir,
- ▶ 1901: Dr Charles B Towns Hospital opens to offer treatment for alcoholics

Substance Use Treatment History cont.

- ▶ 1906: Emmanuel Clinic in Boston MA church based in spirituality & psychotherapy
- ▶ 1935: The first Narcotics Farm opens in Lexington KY “Prison system”
- ▶ 1935: Alcoholics Anonymous begins “AA”
- ▶ 1940’s: Sober Farms “non-medical self-sustaining communities” & Minnesota Model of self-help AA & abstinence
- ▶ **1950’s: Antabuse medication introduced**
- ▶ **1962: Veterans Administration opens medical addiction treatment units**
- ▶ 1963: Halfway houses developed

Substance Use Treatment History cont.

- ▶ **1967: Insurance companies begin re-imbursing for addiction treatment**
- ▶ **1968: Inpatient medical and non-medical treatment centers begin opening, and the emergence of Methadone treatment programs**
- ▶ 1970’s: Staff shortages led to hiring people in recovery to support front line workers, professional state Licensure established & NAADAC
- ▶ 1980’s: Formation of other types of self-help support groups i.e. CA, NA, Secular organization for sobriety, rational recovery etc.
- ▶ **1990’s-current: Medications developed to treat addiction MAT; Acamprosate, Naltrexone, Buprenorphine**

MH and SUD Treatment

Mental Health Treatment	Substance Use Treatment
Medical/Scientific model	Spiritual model
Trained Medical staff	Untrained/trained non-medical staff
Long term treatment	Short term episodic treatment
Non peer supported	Peer supported
Medications	Abstinence
Ongoing treatment/aftercare	12 step support
Medical setting	None medical setting
Disease model	Moral
Profession licensure	Non-licensure
Therapeutic approach based in psychology	Approach based on personal experience

Challenges Non-Recovery Workers Experience

- ▶ Feel unprepared to provide services; “lack of education”
- ▶ Feel intimidated by others who are in-recovery, which is re-enforced by the connection to clients
- ▶ Unsure and/or unprepared to answer questions clients have around personal recovery; “recovery staff re-enforce this”
- ▶ Personal experience is perceived to be the predictor to therapeutic rapport and positive outcomes
- ▶ Lack understanding that addiction drives decision making
- ▶ At times treated as a necessary evil to bill for services
- ▶ Unsure if this is the field they want to work in

Challenges In-Recovery Workers Experience

- ▶ Typically, less educated and report feeling intimidated by people who are more educated and credentialed
- ▶ Treated like second class citizens
- ▶ Issues related to background checks
- ▶ Entry level positions; “most client interaction with least supervision”
- ▶ Even Licensed or Credentialed staff experience stigma because the license or credential is not in mental health
- ▶ Certification “CRSW or CPS” can be stigmatizing
- ▶ The field re-enforces professional MH licensure

Treatment/Clinical Points of Contention

- ▶ Medical model vs 12 step recovery model
- ▶ Medications
 - ▶ Medication assisted Treatment
 - ▶ Mental health medications
- ▶ Therapy vs 12 step recovery:
 - ▶ Empowerment vs powerlessness
 - ▶ Thinking through the drink vs thinking to drink
 - ▶ Medical disease vs spiritual illness
 - ▶ Avoiding environmental triggers vs life is a trigger
- ▶ Co-Occurring disorders
 - ▶ Trauma vs personal self-inventory
 - ▶ Thought and Mood disorder symptoms vs Restless, Irritable and Discontent “Rid”

Other areas of contention?

Signs and Behaviors Internal Discrepancies & Stigma Exists “Individual”

- ▶ A developed lack of confidence in other treatment team approaches/treatment model.
- ▶ Individual prefers to work alone and can be resistance to the team process and others clinical viewpoints.
- ▶ May be driven by their own experiences in recovery/treatment
- ▶ Acts independently from the team
- ▶ May work against team decisions
- ▶ May not enforce policies and procedures
- ▶ Does not see the “big picture”

Signs and Behaviors Internal Discrepancies & Stigma exists “Individual” Cont.

- ▶ Does not communicate effectively
- ▶ May engage in water cooler conversations “Toxic”
- ▶ Individual not open to feedback/direction
- ▶ Resistant to change or new treatment approaches
- ▶ Takes on more than they can complete “can’t say no”
- ▶ Reluctant to ask for help
- ▶ Overall poor performance

The Signs and Behaviors internal Discrepancies & Stigma Exists “Team”

- ▶ Erodes trusting relations with team members.
- ▶ The team is reluctant sharing in the moment what we are thinking or feeling about decisions
- ▶ The Team becomes stagnant and unable to make decisions
- ▶ Martyr/scapegoat syndromes are developed
- ▶ Team becomes fearful of conflict “No one wants to talk about the elephant in the room”
- ▶ Disorganization
- ▶ The team becomes emotionally and mentally exhausted

The signs and behaviors internal Discrepancies & Stigma exists “Team” cont.

- ▶ Language and how we identify clients
- ▶ Disempowers the team and creates an us vs. them dynamic
- ▶ New team members feel the negative energy and tension!
- ▶ The team becomes task orientated vs creative
- ▶ The team becomes fragmented and disorganized
- ▶ The team loses focus of evidenced based practices/accepted clinical practices
- ▶ Parallel process; “Team & Clients

Can you think of other examples?

Strategies to support On-Boarding of In-Recovery Staff

- ▶ Review the concepts of “Wearing Two Hats” during onboarding process *
- ▶ Re-enforce the concepts of 12 step recovery and clinical approaches:
 - ▶ Chapters 7 & 9 of the Big Book “MI, assessment, harm reduction, Medical and Psychiatric treatment etc.”
- ▶ Provide education on effective EBP approaches *
- ▶ Invite speakers that are in recovery that have benefited from clinical treatment “NAMI, DDA/DDR” *
- ▶ Provide inhouse trainings on clinical approaches and how they support 12 step recovery *
- ▶ Co-Occurring Disorder Treatment Review *
- ▶ Review the different kinds of 12 step support meetings, require attendance and process in supervision *
- ▶ Re-enforce interdisciplinary team approach and model *

Strategies to support On-Boarding of Non-Recovery Staff

- ▶ Provide on boarding orientation to non-recovery staff about 12 steps
- ▶ Invite guest speakers to team meetings to educate non-recovery staff *
- ▶ Provide 12 step material, roles in 12 step recovery, require 12 step attendance and process in supervision *
- ▶ Review the different kinds of 12 step support meetings *
- ▶ Core components to support therapeutic alliance in SUD treatment:
 - ▶ Unconditional Positive regard
 - ▶ Empathy and compassion
 - ▶ Judgment free zone
 - ▶ Listen and learn/experience
- ▶ Co-Occurring Disorder Treatment Review *
- ▶ Provide inhouse trainings on 12 step recovery and how they support clinical approaches *
- ▶ Re-enforce interdisciplinary team approach and model *

Mantras to re-enforce the team environment

- ▶ Seek to understand rather than to be understood
- ▶ It takes a village
- ▶ Teamwork is dream work
- ▶ Open communication “transparency and authenticity”
- ▶ Embracing conflict is healthy and creates team cohesion
- ▶ You cannot take someone where you're not willing to go yourself
- ▶ When the team is effectively working together the clients are working effectively on their recovery “Parallel Process!”
- ▶ Re-enforce a recovery culture
 - ▶ Incorporate the steps in the work culture
 - ▶ Incorporate elements of the clinical program

Closing thought

“Science seeks to enlighten our minds, while spirituality seeks to awaken our hearts. Each is necessary for a full fruition of the other”. (Rafael Espericueta)

Questions?



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